

Corporate Action Plan 2010-14 Themes/Priorities

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CORPORATE ACTION PLAN 2010 TO 2014

Council Vision: Making South Derbyshire a better place to live, work and visit									
Theme/Objective: Sustainable Growth and Opportunity					Owner – Director of Community Services				
Priority/Initiative: Economic Development – skills, training and job creation					Owner – Head of Leisure and Community Service				
Actions for 2010/11					Key Measures of Success – How are we going to reach our end goal?				Resources
Ref	Responsible Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
1.1	Head of Leisure & Community Service	Build on the District's successful inward investment track record and business events to attract further investment and maximise the survival and growth prospects of local businesses.	Businesses will form and grow, and investment will be attracted, creating employment for the local community.	Rateable value based on business rates 1 April 2010 - £53,247,280	Maintain current levels of rateable value	Maintain current levels of rateable value	Increase in rateable value by an additional £530,000 from the baseline	Increase in rateable value by an additional £530,000 from the baseline	Internal funding of £60,000 (over three years); External funding of £60,000 (over three years); Officer time; Lobbying; Influencing

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1.1	Head of Planning Services	Deliver the Swadlincote Town Centre Public Realm Improvements.	A vibrant town centre.	<p>Actions delivered for the successful completion of the Project Plan for the work</p> <p>Satisfaction with the public realm in Swadlincote (Survey)</p>	<p>Commence and complete works to The Delph.</p> <p>Establish baseline through street survey during 2010/11</p>	<p>Design Phase 3 and funding options for Phase 3 explored.</p> <p>Increase by 1% satisfaction</p>	<p>Funding options for Phase 4 explored.</p> <p>Maintaining satisfaction</p>	<p>Continue to explore funding options for Phase 4 if necessary.</p> <p>Maintaining satisfaction</p>	DDEP, S106 groundwork Growth point.

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1.2	Head of Leisure and Community Service	<p>Build and let small business units at Rosliston Forestry Centre.</p> <p>Project delivered through partnership with Rosliston Executive.</p>	<p>Improved employment opportunities.</p> <p>Showcase for woodland economy.</p>	<p>Number of jobs created on site</p> <p>All milestones completed in Build Project Plan</p>	<p>Total number of jobs - 2</p> <p>Project complete</p>	<p>Total number of jobs - 5</p>	<p>Total number of jobs - 8</p>	<p>Total number of jobs -12</p>	<p>DDEP funding applied for. National Forest Company and Forestry Commission investment secured. Other funding source identified.</p> <p>Officer time also required.</p>

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1.2	Head of Leisure and Community Service	Undertake activities to promote continued employment and business growth in tourism and related industries.	Businesses will form and grow, creating employment for the local community.	<p>Growth in Visitor spend (bi-annual survey)</p> <p>08 - Visitor spend is £131.65 million (£2.81million increase)</p> <p>NI 172 % of small businesses in an area showing employment growth</p> <p>07 Baseline is 12.68% (this is the latest position)</p>	£1.3m increase each year	£1.3m increase each year	£1.3m increase each year	£1.3m increase each year	Internal funding of £50,000; Officer time; Influencing

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1.2	Head of Environmental Services	<p>Promote National forest as a source of sustainable/ renewable fuel through exemplar wood heat projects.</p> <p>Particularly focussing on micro generation and district heating schemes as per the National Government policy green paper 8 “The Low Carbon Economy”</p>	Forest expansion secured whilst lowering net carbon emissions per capita.	<p>Number of wood heat projects/ feasibility schemes delivered</p> <p>09/10 baseline is 1 feasibility study complete</p>	1 working project	2 working projects	3 working projects	4 working projects	One project to be funded from the depot, funding for other schemes to be sought

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1.2	Head of Leisure and Community Service	Continuing investment in the award-winning tourist information centre and destination management system.	Businesses will form and grow, creating employment for the local community.	Growth in visitor enquiries Enquiries were 5,262 in 08/09 and 6,345 in 09/10	New target is 6,408 (a 1% increase on 2009/10 outturn)	1% increase per annum on 2010/11 outturn no. of Enquiries	1% increase per annum on 2011/12 outturn in no. of Enquiries	1% increase per annum on 2012/13 outturn in no. of Enquiries	Internal funding of £35,000; Officer time

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1.3	Head of Environmental Services	Provide an appealing, easy to use and comprehensive system for waste collection and recycling to help residents to recycle higher proportions of their waste.	All households served by an easy to use recycling scheme.	NI 192 the percentage of waste recycled or composted 09/10 baseline is 47.8%	50%	51%	52%	53%	Within Existing Budgets

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1.3	Head of Planning Services	Prepare a Core Strategy as part of the District Local Development Framework (LDF) that will set the broad locations for all types of development up to 2026.	Creation of Sustainable Communities. Clear direction set for the future development of the district.	All milestones completed in Project Plan for the Strategy.	Preferred options consulted on.	Formal examination into the Core Strategy	Core Strategy adopted	LDF milestones still to be agreed	Within Existing Budgets

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1.3	Head of Housing Services	Facilitate new affordable housing for people unable to access market housing. Improving the sustainability of rural communities through proportionate growth in housing particularly social housing.	Increased affordable housing options for the community.	NI155 – Number of affordable homes 09/10 baseline is 104	75 new homes provided	150 new homes provided	200 new homes provided	250 new homes provided	Within existing budgets

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1.3	Head of Planning Services	<p>Support residents to access services through appropriate transport Initiatives.</p> <p>To work with the County Council on actions arising out of their review on Transport.</p>	<p>Lobbying for better transport provision by supporting the County Council Review on Transport.</p> <p>Residents are able to access services across the district.</p>	<p>Number of social transport scheme journeys made by residents across the district</p> <p>Baseline is 2,593 journeys for 09/10</p>	2,723 (a 5% increase on 2009/10 outturn))	5% increase on journeys per annum from 2011 outturn.	5% increase on journeys per annum from 2012 outturn.	5% increase on journeys per annum from 2013 outturn.	In partnership with SD CVS/ Derbyshire CC and within existing resources

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1.3	Head of Housing Services / Head of Environmental Services	<p>Reduce the number of vulnerable households experiencing fuel poverty with a package of targeted measures:</p> <ul style="list-style-type: none"> • Benefit checks to maximise income • Insulation measures to reduce wasted heat • Provision of efficient heating systems to minimise fuel use. 	Vulnerable and 'at risk' households assisted out of fuel poverty.	<p>NI 187 Tackling Fuel Poverty</p> <p>Low income households with</p> <p>i) poor energy efficiency</p> <p>ii) with good energy efficiency</p> <p>09/10 baseline is</p> <p>i) 7.9%</p> <p>ii) 35%</p> <p>Average SAP (2005) rating of Local Authority Homes</p> <p>09/10 baseline is 67.62</p>	7%	6.5%	6.0%	5.0%	£150K of external funding (Warmfront, CERT) annually.
				35%	37%	40%	45%		
				68	Target to be set based on 2010/11 outturn	Target to be set based on 2011/12 outturn	Target to be set based on 2012/13 outturn		

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1.3	Head of Environmental Services	<p>Scheme to deliver flood resilience measures in homes at risk from or with past history of flooding</p> <ul style="list-style-type: none"> • Advice and information • Free flood resilience measures for vulnerable households • Subsidised flood resilience measures for ‘able to pay households’. 	At risk households have access to comprehensive advice and effective measures to safeguard their homes against flooding.	<p>NI 188 - Number of ‘at risk’ properties protected by the scheme</p> <p>09/10 baseline is 0</p>	15 properties each year protected by the scheme	15 properties each year protected by the scheme	15 properties each year protected by the scheme	15 properties each year protected by the scheme	Subject to £10Kpa external funding

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Actions for 2010/11					Key Measures of Success – How are we going to reach our end goal?				Resources
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2.1	Head of Planning Services	Adopt 'Building for Life' criteria as a standard for new homes as a basis for negotiation with developers.	Longevity of properties, well designed and which are adaptable to meet the future needs of occupiers.	New schemes meeting 'Building for Life' criteria 09/10 baseline is the adoption of 'Building for Life' criteria.	80% of qualifying schemes meet 'good' level as set out in the guidance	Set up Member Design Award for those schemes that exceed the 'Good' standard.	Review the standards and update the guidance document	80% of schemes meet the 'good' level in the new standard	Within Existing Budgets Trained assessors

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2.1	Head of Housing Services / Head of Environmental Services	Improve the current housing conditions across the public/private sector stock. Maintaining at least the Decent Homes standard in the public sector and increasing the proportion of decent homes in the private sector.	% of dwellings meeting Decent Homes Standard (Public/Private Stock)	<p>NI 158 % non-decent council homes (Public Sector)</p> <p>09/10 baseline is 4.45%</p> <p>Improve the housing occupied by vulnerable households via targeted intervention so that a higher proportion meet the decent homes standard (Private Sector)</p> <p>09/10 baseline is 159 properties made decent</p>	0%	0%	To be agreed	To be agreed	<p>£150K of external funding (Warm front, CERT)</p> <p>Subject to Stock Condition Survey results 2009</p>
					395 properties made decent each year	395 properties made decent each year	395 properties made decent each year	395 properties made decent each year	

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2.1	Head of Environmental Services	<p>Maintaining the scheme of parking enforcement within the District.</p> <p>Reducing the number of violations through a programme of education and enforcement.</p>	Enhanced road safety and the availability of safe access to facilities for the disabled.	<p>Hours of patrols targeted at locations of significance to safety or public interest.</p> <p>09/10 baseline is 1,000 hours</p>	1000 hours achieved each year	1000 hours achieved each year	1000 hours achieved each year	1000 hours achieved each year	Within Existing Resources

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2.1	Head of Housing Services	Enabling people to stay in their own homes for longer.	Supporting residents to maintain independent living. Reduction in homelessness.	Number of Telecare units utilised year on year 09/10 baseline is 402 % of households approaching us who consider themselves at threat of homelessness, whom we provided a sustainable solution to that threat for at least 6 months 09/10 baseline is 59% NI 156 - Number of households living in temporary accommodation 09/10 baseline is 16	442 (a 10% increase on 2009/10 outturn) 50% 14	Increase of 10% year on year based on 2010/11 outturn. Target to be set based on 2010/11 outturn	Increase of 10% year on year based on 2011/12 outturn. Target to be set based on 2010/11 outturn	Increase of 10% year on year based on 2012/13 outturn. Target to be set based on 2010/11 outturn	Within Existing Resources

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2.1	Head of Housing Services	Deliver the Swadlincote Extra Care project.	Supporting residents to maintain independent living. Delivering 120 new units of accommodation for those with support and care needs.	Milestones as per Project Plan	Project in construction on site	Project completion	-	-	Within Existing Council Resources and through partners resources committed to the project.

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2.1	Head of Leisure and Community Service	Promote Next Step, Domestic Abuse Outreach Service.	<p>Enable more victims to access support to reduce further assaults</p> <p>To reduce Assault with Less serious Injury (07/08 Baseline figure = 593)</p>	<p>Number of referrals to Next Step per annum</p> <p>09/10 baseline is 281</p> <p>NI 20 -Assault with less serious injury rate</p> <p>09/10baseline is 5.68 per 1000 pop</p>	290	300	300	300	<p>Through internal or external funding, Officer time</p> <p>The Partnership has a budget specifically for Domestic Abuse. The Domestic Abuse Action Group forms an action plan that directs how this funding is used.</p>
					5.50 per 1000 population	5.30 per 1000 population	5.15 per 1000 population	5.00 per 1000 population	

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2.2	Head of Leisure and Community Service	<p>Develop a Business Watch scheme in Melbourne and hold regular meetings.</p> <p>Set up one new free Diversionary activity for young people within a hotspot area.</p>	<p>Improve perception of area as a safe place to live.</p> <p>Reduce incidents and occurrence of Damage and Anti Social Behaviour and calls for service.</p>	<p>NI 27 Understanding of local concerns about anti-social behaviour and crime by the local council and police</p> <p>08/09 baseline – 23.4%</p> <p>Incidents of Criminal Damage</p> <p>09/10 baseline – 12.18 per 1000 pop</p>	24.7	N/A – No Place Survey	27.4	N/A – No Place Survey	The Safer South Derbyshire has a specific Budget to use for dealing with ASB.
					11.85 per 1000 population	11.65 per 1000 population	11.45 per 1000 population	11.25 per 1000 population	

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2.2	Head of Environmental Services	To reduce the frequency of tipping and littering we will continue the promotion of deterrents such as covert cameras, stop and search exercises and provide rapid clear up through the work of the Clean Team.	Cleaner public space and tougher action on fly-tipping and littering and reduce incidents of fly tipping.	NI 196 – Improved street and environmental cleanliness Fewer tipping incidents and more legal action will provide a top quartile 09/10 baseline is Grade 1	top quartile Grade 1	top quartile Grade 1	top quartile Grade 1	top quartile Grade 1	Within Existing Resources

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2.2	Head of Environmental Services	<p>Cleaner streets through high profile campaign for a Cleaner South Derbyshire.</p> <p>Involving refocusing existing cleansing resources and seek public co-operation in avoiding littering.</p>	Cleaner more pleasant environment for residents.	<p>NI 195a - the percentage of public space with unacceptable levels of litter.</p> <p>09/10 baseline is 6%</p>	5%	5%	4%	4%	Within Existing Resources and with support from the Communications Team

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2.2	Head of Environmental Services	<p>Publicise the successful work of the Safer Neighbourhood Wardens in patrolling many areas.</p> <p>Develop an interesting and helpful blog to illustrate the range of locations and frequency of routine patrols so that the public can receive re-assurance that their area is visited and that it is found safe and orderly on a regular basis.</p>	Enhance the public sense of safety and order.	<p>Number of page views on the Wardens blog per annum.</p> <p>Jan – March 2010 performance is 185 page views</p>	1000 page views	2000 page views	3000 page views	4000 page views	Within Existing Resources and with support from the Communications Team

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Theme/Objective: Lifestyle Choices					Owner – Director of Community Services				
Priority/Initiative: Promoting Healthy Facilities & Lifestyles					Owner – Head of Leisure and Community Service				
Actions for 2010/11					Key Measures of Success – How are we going to reach our end goal?				Resources
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3.1	Head of Leisure and Community Service	Maximise the benefit of the free swimming initiative for under 16's & over 60's.	Increased numbers regularly participating in swimming.	NI 8 - Adult participation in active sport and recreation Oct 09 Sport England baseline is 19.7%	26% Adults active in sport	27% Adults active in sport	28% Adults active in sport	29% Adults active in sport	£82,000 funding per year has been allocated to fund the initiative over the next 2 years with a review built in at the end of this period.

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3.1	Head of Leisure and Community Service	<p>Procure & deliver feasibility study into leisure, sports and arts provision in Melbourne & the immediate surrounding area.</p> <p>Complete feasibility & agree findings & action plan with key stakeholders. (By end of March 2011)</p>	Improved leisure facilities for the community.	<p>Feasibility Study into provision</p> <p>NI 8 - Adult participation in active sport and recreation</p> <p>Oct 09 Sport England baseline is 19.7%</p>	<p>Deliver feasibility study</p> <p>26% Adults active in sport</p>	<p>Acquire funding & deliver priority actions</p> <p>27% Adults active in sport</p>	<p>Deliver priority actions</p> <p>28% Adults active in sport</p>	<p>Deliver priority actions</p> <p>29% Adults active in sport</p>	£30,000 Growth Point Funding allocated for this.

CORPORATE ACTION PLAN 2010 TO 2014

Council Vision: Making South Derbyshire a better place to live, work and visit									
Theme/Objective: Lifestyle Choices					Owner – Director of Community Services				
Priority/Initiative: Promoting Healthy Facilities & Lifestyles					Owner – Head of Leisure and Community Service				
Actions for 2010/11					Key Measures of Success – How are we going to reach our end goal?				Resources
Ref	Responsible Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
3.1	Head of Leisure and Community Service	<p>Refurbishment of Green Bank Leisure Centre</p> <p>Reopen the swimming pool December 2010.</p> <p>Maximise community participation at the centre through structured programming of the centre.</p>	Improved leisure facilities for the community.	<p>NI 8 - Adult participation in active sport and recreation</p> <p>Oct 09 Sport England baseline is 19.7%</p>	26% Adults active in sport	27% Adults active in sport	28% Adults active in sport	29% Adults active in sport	JMC budget. Officer time and South Derbyshire Sport partner time to implement plans. £25,000 allocated to support this process with support from the Council's Communications Team.

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Priority/Initiative: Promoting Healthy Facilities & Lifestyles					Owner – Head of Leisure and Community Service				
Actions for 2010/11					Key Measures of Success – How are we going to reach our end goal?				Resources
Ref	Responsible Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
3.1	Head of Leisure and Community Service	<p>Deliver the Get South Derbyshire Active Project.</p> <p>Deliver Year three plan of opportunities for activity in sport and physical activity.</p> <p>Develop exit strategy for post year 3.</p>	Improved leisure facilities for the community.	<p>NI 8 - Adult participation in active sport and recreation</p> <p>Oct 09 Sport England baseline is 19.7%</p> <p>Get Active Project Plan</p>	26% Adults active in sport	27% Adults active in sport	28% Adults active in sport	29% Adults active in sport	£94,000 over the next two years from Sport England to be spent on revenue and capital and Existing Resources.

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Actions for 2010/11					Key Measures of Success – How are we going to reach our end goal?				Resources
Ref	Responsible Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
3.1	Head of Environmental Services	<p>Support all food businesses to achieve high standards in the Star Ratings for Food Safety.</p> <p>Publicity for the scheme will facilitate consumer choice. Good businesses are rewarded for their achievements and all businesses are given the incentive to maintain high standards in between inspections.</p> <p>We will target support to raise the percentage of businesses scoring in the higher ratings (three stars and above).</p>	Healthier food, informed choice, and more businesses benefiting from positive reports.	<p>Increase the Star Ratings for Food Safety Scheme (the % of businesses scoring in the higher ratings - three stars and above).</p> <p>09/10 baseline is 71%</p>	74%	76%	78%	80%	Within Existing Resources

CORPORATE ACTION PLAN 2010 TO 2014

Council Vision: Making South Derbyshire a better place to live, work and visit									
Theme/Objective: Lifestyle Choices					Owner – Director of Community Services				
Priority/Initiative: Supporting cultural events and activities					Owner – Head of Leisure and Community Service				
Actions for 2010/11			Key Measures of Success – How are we going to reach our end goal?				Resources		
Ref	Responsible Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
3.2	Head of Leisure and Community Service	Deliver project in partnership to provide dance opportunities for all ages across the district.	Improved leisure facilities for the community.	NI 8 - Adult participation in active sport and recreation Oct 09 Sport England baseline is 19.7% NI11 Engagement in the arts 08/09 baseline is 44% for Derbyshire County Council	26% Adults active in sport 44.5%	27% Adults active in sport 45%	28% Adults active in sport 45.5%	29% Adults active in sport 46%	Will be part of 3 year p/t arts officer work programme Post secured through Lottery funding. Also supported by Community dance coach

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Council Vision: Making South Derbyshire a better place to live, work and visit									
Theme/Objective: Lifestyle Choices					Owner – Director of Community Services				
Priority/Initiative: Supporting cultural events and activities					Owner – Head of Leisure and Community Service				
Actions for 2010/11					Key Measures of Success – How are we going to reach our end goal?				Resources
Ref	Responsible Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
3.2	Head of Leisure and Community Service	Support local communities in delivering cultural events across the district.	Improved leisure opportunities for the community.	Events supported 09/10 baseline is 5 NI 11 Engagement in the arts 08/09 baseline is 44% for Derbyshire County Council	6 44.5%	7 45%	8 45.5%	9 46%	Will be part of 3 yr p/t arts officer work programme. Post secured through Lottery funding. £2,000 budget

CORPORATE ACTION PLAN 2010 TO 2014

Council Vision: Making South Derbyshire a better place to live, work and visit									
Theme/Objective: Lifestyle Choices					Owner – Director of Community Services				
Priority/Initiative: Supporting cultural events and activities					Owner – Head of Leisure and Community Service				
Actions for 2010/11					Key Measures of Success – How are we going to reach our end goal?				Resources
Ref	Responsible Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
3.2	Head of Leisure and Community Service	Deliver a programme of events at the Glade in the Forest at Rosliston Forestry Centre.	Increased cultural activity.	No of events 09/10 baseline is 8 NI11 Engagement in the arts 08/09 baseline is 44% for Derbyshire County Council	6 44.5%	7 45%	8 45.5%	9 46%	Externally funded Arts Development Officer and Performance and Marketing Officer and site contractor Aurora.

CORPORATE ACTION PLAN 2010 TO 2014

Council Vision: Making South Derbyshire a better place to live, work and visit									
Theme/Objective: Lifestyle Choices					Owner – Director of Community Services				
Priority/Initiative: Helping the community to reduce its environmental footprint					Owner – Head of Environmental Services				
Actions for 2010/11				Key Measures of Success – How are we going to reach our end goal?				Resources	
Ref	Responsible Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
3.3	Head of Environmental Services	<p>Promote and deliver a range of schemes to achieve a reduction in housing based carbon emissions including:</p> <ul style="list-style-type: none"> • installation of energy saving measures • installation of renewable technology • new partnership with Marches Energy Agency to complete Carbon Footprint Village project in Overseal parish. <p>Actions all designed to deliver Policy Green Paper No8 The Low Carbon Economy.</p>	Overall reduction in CO2 emissions from district households.	<p>NI 186 – per capita reductions in CO2 emissions in LA area</p> <p>05 baseline is 11 thousand tonnes per capita (no further available data at present off hub)</p>	Reduced to 10.00kt CO2	Reduced to 9.67kt CO2	Reduced to 9.34kt CO2	Reduced to 9.01kt CO2	Subject to External funding (CERT, Warmfront) £150K annually

CORPORATE ACTION PLAN 2010 TO 2014

Council Vision: Making South Derbyshire a better place to live, work and visit									
Theme/Objective: Value for Money					Owner – Director of Corporate Services				
Priority/Initiative: Meeting Community Needs					Owner – Head of Customer Services				
Actions for 2010/11					Key Measures of Success – How are we going to reach our end goal?				Resources
Ref	Responsible Head of Service	Action	Outcomes – the ‘so what does this mean for the people of South Derbyshire’	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
4.1	Head of Customer Services	Ensure vulnerable people, particularly those in isolated rural communities have access to Council services. Effective consultation and communication with the community, business and partners.	Increase in customer satisfaction.	Place Survey Q11 – Satisfaction with the Council 08/9 baseline is 49% NI 5 General satisfaction with the local area 08/9 baseline is 84.2% NI 139 (Older people getting support they need) 08/9 baseline is 30.4%	51% 86% 33%	- - -	53% 88% 35%	- - -	Within existing resources

CORPORATE ACTION PLAN 2010 TO 2014

Council Vision: Making South Derbyshire a better place to live, work and visit									
Theme/Objective: Value for Money					Owner – Director of Corporate Services				
Priority/Initiative: Increasing Efficiency					Owner – Head of IT and Business Improvement				
Actions for 2010/11					Key Measures of Success – How are we going to reach our end goal?				Resources
Ref	Responsible Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
4.2	Head of IT and Business Improvement	<p>Improve performance and release cash resources by reviewing service delivery (commissioning, streamlining and restructuring).</p> <p>This will be monitored through the Business Improvement Action Plan.</p> <p>Disposal of Assets surplus to requirements.</p>	Minimise Council Tax increases and financially stable Council.	<p>NI 179 - Value for money – total net value of ongoing cash-releasing value for money gains that have impacted since the start of the 2008-09 financial year</p> <p>2009/10 baseline is (£860,000 09/10 estimate which represents 3.6% savings on baseline expenditure including capital projects)</p>	4% each year	4% each year	4% each year	4% each year	Within existing resources

CORPORATE ACTION PLAN 2010 TO 2014

Council Vision: Making South Derbyshire a better place to live, work and visit									
Theme/Objective: Value for Money					Owner – Director of Corporate Services				
Priority/Initiative: Development of Staff and Members					Owner – Head of Org Development				
Actions for 2010/11				Key Measures of Success – How are we going to reach our end goal?				Resources	
Ref	Responsible Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
4.3	Head of Org Development/ Head of Legal and Democratic Services	Implement key actions from Workforce Development Plan; develop the leadership and management programme and the Member Training and Development Plan.	High quality services delivered by a trained and skilled workforce. Developing strong Community Leadership.	% of key actions completed from each Development Plan 09/10 baseline is 80% % of managers completing training programme 09/10 baseline is 100%	85% 90%	90% To be agreed after 2010/11 outturn	90% To be agreed after 2011/12 outturn	90% To be agreed after 2012/13 outturn	Corporate Training Budget, Services training budget; internal resources from Organisational Development and Legal and Democratic Services

CORPORATE ACTION PLAN 2010 TO 2014

Council Vision: Making South Derbyshire a better place to live, work and visit									
Theme/Objective: Value for Money					Owner – Director of Corporate Services				
Priority/Initiative: High Standards of Corporate Governance					Owner – Head of Finance and Property Services/ Head of Legal and Democratic Services				
Actions for 2010/11					Key Measures of Success – How are we going to reach our end goal?				Resources
Ref	Responsible Head of Service / Manager	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
4.4	Head of Finance and Property Services/ Head of Legal and Democratic Services	Maintain sound and stable finances and high standards of Corporate Governance. Outcome based corporate planning, local code of Corporate Governance and performance management.	Low Council Tax and Priority Service levels maintained (Value for Money). Transparency and Accountability in Decision Making.	Overall Use of Resources Assessment score 09/10 baseline is 3 NI 4 % of people who feel they can influence decisions in their locality 08/09 baseline is 26.1%	3 28%	3 -	3 30%	3 -	Within existing resources

CORPORATE ACTION PLAN 2010 TO 2014

Council Vision: Making South Derbyshire a better place to live, work and visit									
Theme/Objective: Value for Money					Owner – Director of Corporate Services				
Priority/Initiative: High Performing Services					Owner – Head of Org Development				
Actions for 2010/11					Key Measures of Success – How are we going to reach our end goal?				Resources
Ref	Responsible Head of Service / Manager	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
4.5	Head of Org Development	Improving performance of services evidenced through external assessment and comparison with other Councils.	High Quality Services. High levels of service delivery for residents.	Top Quartile performance in NIs 2008/9 published baseline 24.14% Managing performance assessment 09/10 baseline is 3 NI 5 – Overall / general satisfaction with local area 08/9 baseline is 84.2%	26% 3 86%	28% 4 -	30% 4 88%	32% 4 -	Performance management system Resources from Organisational Development unit and performance posts within service areas.