

2007/8 Outturn Report, April 08

Description	Ref No.	Target 2007/08	07/8 Outturn (Red/Amber /Green)	Progress to Date and, if target not met, remedial measures
HEAD OF ENVIRONMENTAL SERVICES				
CORPORATE PLAN				
Work with Police and Trading Standards to enforce the provisions of the Licensing Act 2003	1.2	Proactive programme of enforcement developed and delivered	GREEN	Continued meetings with Police, Trading Standards and other authorities. Sharing of information and Joint working. Inspection / raid with Police regarding alleged illegal drugs. Inspections of off licences with Police and Trade Standards
Adopt a tougher stance on the enforcement of 'environmental crime', such as dog fouling, dropping litter, graffiti etc	1.7	Number of cases resulting in prosecution or fixed penalty fines significantly increased	GREEN	49 Fixed Penalty Notices Served. Penalties have been mainly for littering offences but also dog fouling and more significant waste offences.
Raise awareness amongst local communities of emergency planning, especially in relation to the risk of flooding	1.11	Conduct an emergency planning training exercise with Parish Councils	GREEN	Plans overtaken by events with actual and near flooding incidents raising awareness.
Develop proposals for the introduction of a kerbside collection of a wider range of recyclables, including plastics	2.3	New contract for the collection of recyclables (including plastics) agreed	GREEN	Tenders complete but new more comprehensive package now to be tendered.

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Improve and extend the composting scheme to the whole of the district	2.4	New kitchen and garden waste composting scheme extended to 32,000 households across the district	Green	'In Vessel' composting introduced to 11,000 households in September 2007. All properties on green waste only scheme upgraded to enhanced 'in vessel' composting service in March 2008. Remaining households will be on the 'in vessel' composting service by mid May 2008.
Improve the cleanliness and appearance of public spaces including adjacent private land	2.5	A regular cleaning regime (about one per month) imposed on 12 key locations	GREEN	Areas including jetties, parking areas and bring sites cleaned more frequently.
Deliver a programme of community based environmental projects through Groundwork Derby and Derbyshire	2.7	Programme developed in consultation with local communities Projects delivered	GREEN	Programme agreed and projects underway.
Achieve EMAS accreditation	3.6	Impact assessments (including inventory of greenhouse gases) completed Programme of improvements commenced	GREEN	Impact assessments (including inventory of greenhouse gases) completed Programme of improvements agreed some commenced
Improve arrangements for dealing with applications for minor adaptations to the homes of people with disabilities	4.4	Client self assessment scheme for the tenants of Council homes introduced	Green	Scheme introduced 1 st March

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Deliver key milestones in the Affordable Warmth Strategy	4.5	Thermal image scheme operational Energy efficiency of 250 homes improved	Green	Heat maps live on South Derbyshire website for public to access a view of heat loss from their own property Cumulative total of 213 properties insulated/improved to date
Develop plans for bringing empty homes back into use	4.6	Empty Property Strategy revised Action Plan developed and implementation underway	Green	Empty Homes Strategy approved for adoption. Action plan developed and initial tasks complete ie questionnaire issued to empty home owners, empty homes & untidy sites hotline number. Pro-active enforcement commenced
Provide help to vulnerable households living in private sector homes who cannot afford to make their homes decent	4.8	Homes of 75 households improved to meet the decent homes standard	Green	83 homes made decent with further 22 homes occupied by vulnerable households, improved. A new scheme to deliver decent homes for vulnerable households will be rolled out for 2008/09 using bid funding awarded by the Regional Housing Group.
Rollout the Carbon Foot Print project to more villages	5.5	One more village enters the scheme	Green	Walton village project finalised with a publicity event at the village hall. The village had achieved a 50% reduction in their carbon footprint over the duration of the project. Expressions of interest received from 8 South Derbyshire Villages for the 2008/09 project. Submissions have been evaluated and the chosen village will be announced at end of April with a launch event and immediate rollout.

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IMPROVEMENT PLAN				
NONE				

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COMMUNITY STRATEGY				
SUSTAINABLE ENVIRONMENT				
Establish extent of greenhouse gas emissions and develop targets to reduce these	SE3.1	Quantify the emissions Establish priorities for action Set up pilot project aimed at reducing emissions	GREEN	Carbon Footprint calculated Priorities will be established in Climate Change Strategy
Encourage all LSP Partners to undertake at least one waste minimisation action each year	SE4.3	Minimum of 10 waste minimisation actions each year	GREEN	Matter to be promoted at the LSP Board

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BEST VALUE PERFORMANCE INDICATORS (CUMULATIVE PERFORMANCE)									
The number of private sector vacant dwellings that are returned into occupation or demolished during the financial year as a direct result of action by the local authority. (PRIORITY)	64	7.00	30.00	4	7	9	14 (3 rd quartile)	Red	New measures to return empty homes to use only began in August, when new Private Sector Housing Officer took up post. In addition to the 14 homes returned to use there are a further 10 cases close to completion. New Empty Homes Strategy will commence 1 st May, with aim to reduce the number of long term empty homes by 50% by 2011. Homes empty >6 mths halved in 06/7 further reductions anticipated in 07/8 figures to be confirmed.
Percentage of household waste arisings which have been sent by the authority for recycling (PRIORITY)	82a(i)	14.52%	14.93%	14.90%	14.95%	16.50%	17.44% (3 rd quartile)	GREEN	To be confirmed due to estimated figures for waste disposal and some recycling tonnages
Total tonnage of household waste arisings which have been sent by the authority for recycling	82a(ii)	5822.21	6300.00	1,621	3250	5073	7068	GREEN	To be confirmed due to estimated figures for waste disposal and some recycling tonnages
Percentage of household waste sent by the authority for composting or treatment by anaerobic digestion (PRIORITY)	82b(i)	13.58%	18.61%	20.74%	21.07%	21.11%	19.02% top quartile	GREEN	To be confirmed due to estimated figures for waste disposal

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Total tonnage of household waste sent by the authority for composting or treatment by anaerobic digestion	82b(ii)	5445.92	7850.00	2,257	4581	6490	7709.53	GREEN	
Number of kilograms of household waste collected per head (PRIORITY)	84a	464.1	481.1	125.8	248	350.5	451.45 (bottom quartile)	GREEN	To be confirmed due to estimated figures for waste disposal
Percentage change from the previous financial year in the number of kilograms of household waste collected per head of population	84b	0.66%	3.70%	6.62%	5.06%	-0.66%	-4.35% top quartile	GREEN	To be confirmed due to estimated figures for waste disposal
Cost of waste collection per household	86	£51.16	£52.93	Within budget	Within budget	Within budget	£52.93 third quartile	GREEN	
Percentage of households resident in the authority's area served by a kerbside collection of recyclables (PRIORITY)	91a	99.0%	98.0%	99.5%	100%	100%	100.% Top Quartile	GREEN	
Percentage of households resident in the authority's area served by a kerbside collection of at least two recyclables	91b	93.0%	93.0%	92.9%	96.1%	96.1%	95.5% Third Quartile	GREEN	

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The proportion of relevant land and highways (expressed as a percentage) that is assessed as having combined deposits of litter and detritus that fall below an acceptable standard	199a	16.8%	8.0%	N/A	32%	24%	23% Bottom Quartile	RED	1 st third figure reflects detritus on rural roads due to heavy flooding Litter levels excluding detritus were 92% acceptable with only 8% unacceptable.
The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible	199b	2%	2%	N/A	3%	0%	1% Top quartile	GREEN	
The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible	199c	1.8%	1%	N/A	2%	0%	1% Average	GREEN	
Number of fly-tipping incidents compared with the number of enforcement actions	199d	Very effective	No target set for new indicator	N/A	N/A	N/A	Very effective Top Quartile	GREEN	
Score against a checklist of enforcement best practice for environmental health	166a	100.0%	100%	100%	100%	100%	100% Top Quartile	GREEN	
Number of 'sites of potential concern' within the local authority area with respect to land contamination	216a	1242	1242	1264	2555	2821	2821	RED	Additional data obtained and a re-assessment of what should constitute a site of potential concern has led to an increase in sites. This BVPI being over target is not due to the performance of the service but the way in which the BVPI is interpreted.

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Number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all 'sites of potential concern'	216b	2%	3%	0.63%	0.39	0.14%	1.0% Bottom Quartile	RED	As this represents a percentage of BVPI 216a it naturally follows that as 216a has increased, the same amount of work for this BVPI leads to a lower percentage.
Percentage of pollution control improvements to existing installations completed on time	217	100%	100%	100%	100%	100%	100% Top Quartile	GREEN	
Percentage of new reports of abandoned vehicles investigated within 24 hours of notification	218a	94.62%	95.00%	100% (22)	100% (24)	100% (10)	100% 71/71 Top Quartile	GREEN	
Percentage of abandoned vehicles removed within 24 hours from the point at which the authority is legally entitled to remove the vehicle	218b	88.89%	95.00%	77% 9 veh 2 failed	83.33% 12 veh 2 failed	85.71 3 veh 0 failed	85% 27 vehicles failed on 4 above average	RED	A small number of failures in the first two quarters lead to corrective action and this resulted in the last 2 quarters with 100% collection within 24 hours.

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SERVICE LEVEL MONITORING - KEY TASKS				
Full implementation of the Gambling Act 2005 transferred to the Local Authority in accordance with the Government time scale. Process license applications and issue approvals containing appropriate controls.	EH1	September 2007	Green	Full implementation completed
Tobacco control officer to contact 100 % of businesses affected by the smoking restrictions. And respond to all complaints made about smoking contraventions. Promote the smoking cessation services of the PCT .	EH2	July 07 Ongoing	Green	Guide to smoke free laws and signage sent out to all business premises known about. Telephoned 120 businesses to give advice & information and responding to enquiries. 606 proactive visits 11 complaints all completed continuation of promotion of smoke free legislation
Higher profile for Health & Safety at Work educational projects including working with Health & Safety Executive on specific topics e.g. educating SME's on safe Working from Heights.	EH3	Year end	Green	Educational and enjoyable DVD on safe working at heights now available on SDDC website and utube. Dermatitis in catering premises - 200 food premises surveyed in accordance with plans agreed with HSC

Description	Ref No.	Target 2007/08	Year End (Outturn)	Progress to Date and, if target not met, remedial measures
<p>Continue progress toward Decent Home Standard for private sector Vulnerable Households by:</p> <p>Implementing Decent Home Grant Scheme in partnership with Walbrook Care & Repair</p> <p>Make the homes of 75 vulnerable households decent</p>	EH4	<p>ongoing</p> <p>Mar 2008</p>	Green	<p>Decent Home Grant Scheme, delivered through Walbrook and a large Social Housing Contractor has been discontinued because it was slow and then started to offer poor value for money. A new scheme to improve non decent homes using local contractors will be introduced for 2008/09 using funding from the Regional Housing Group. The Walbrook caseworker will be retained to help deliver the scheme.</p> <p>83 homes made decent and a further 22 homes improved</p>
<p>Implement milestones in affordable warmth strategy:</p> <p>i) Commission a scheme to deliver home insulation measures in partnership with a major utility company and attract external match funding</p>	EH5	APRIL 2007	Green	<p>British Gas Council tax rebate scheme developed in partnership with British gas (50% of £100 rebate funded by British gas/50% by council)</p>

<p>ii) Utilise results/mapping of Aerial Thermal Imaging Survey to target and promote home energy efficiency improvements:</p> <ul style="list-style-type: none"> • mail out to occupiers of poorly insulated homes identified by the survey and assistance offered • results of survey published on South Derbyshire website for all households to access <p>iii) Roll out Carbon Footprint Village Project model to a further South Derbyshire Village</p>		<p>SEPT 2007</p> <p>SEPT 2007</p> <p>OCT 2007</p>	<p>GREEN</p>	<p>Address list of high heat loss properties derived from heat loss map and mail out to all addresses offering advice and information about free and discounted insulation schemes given.</p> <p>Heat loss map published on website, accessible to householders</p> <p>Exit event for existing village completed in February. Expressions of interest invited for the next village project. Submissions received from eight local villages. The next village project will be announced in April.</p>
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<p>Faster and higher quality provision of Disabled Facility Grants through;</p> <p>i) Continued development of independent Disabled Adaptation Service:</p> <p>ii) New self assessment scheme for tenants requiring minor adaptations in the public sector</p> <p>iii) Continue county wide benchmarking, and maintain support for Social Services to speed up referral process.</p>	EH6	<p>Ongoing</p> <p>Aug 2007</p> <p>Ongoing</p>	Green	<p>Revisions to Computer system and standard letters to ensure clients always kept fully informed of progress and where they stand the process.</p> <p>New self assessment scheme for council tenants seeking minor adaptations introduced in March and advertised in Tenants Extra and on website.</p> <p>Monthly meetings with local Disability team and quarterly meeting at county level attended to monitor and avoid delays.</p> <p>Social services assessments now take 7 weeks down from 11 last year and 30 the year before.</p>
<p>Develop plans for bringing empty property back into use:</p> <ul style="list-style-type: none"> • revise empty property strategy and develop action plan • implement action plan including a range of actions/enforcement activities to return target empty property to use. 	EH7	<p>June 2007</p> <p>July 2007</p>	Green	<p>Empty Homes Strategy 2008 approved, to commence 1st May 08</p> <p>Action plan already commenced:</p> <p>questionnaire and mail out to empty home owners</p> <p>Second questionnaire mail out to non respondents</p> <p>3 properties identified to pilot Voluntary Leasing scheme</p> <p>Pro-active enforcement commenced</p> <p>Homes empty over 6 months 2006 - 912 2007 – 492 provisional 2008 - 268,</p>

Description	Ref No.	Target 2007/08	Year End Outturn	Progress to Date and, if target not met, remedial measures
<p>Increase enforcement activity on untidy sites and dilapidated buildings:</p> <ul style="list-style-type: none"> • enforcement officer recruited to PS housing team • hotline number set up for residents to report untidy sites and buildings 	EH8	<p>June 2007</p> <p>Aug 2007</p>	Green	<p>PS Housing Officer recruited to undertake empty home duties</p> <p>Hotline number set up</p> <p>Proactive enforcement activity commenced</p> <p>Educational and persuasion campaign underway</p>
<p>Review the Safer Neighbourhood Warden Service with recommendations for improved service reported to October E&DS committee</p>	EH9	October 2007	GREEN	<p>Reported to committee and set levels of fines for additional fixed penalty notices and amended enforcement policy to include appendix on fixed penalty notices Member commitment to increasing the number of wardens has been expressed</p>
<p>Targetted news items about Safer Neighbourhood Warden patrols (at least 10 news items throughout the year)</p>	EH10	Mar 2008	GREEN	<p>Over 10 news items made it into the press, in addition to radio interviews. Excellent coverage included: new covert CCTV system; dealing with anti-social behaviour; fixed penalty notices served; dog fouling; residents duty of care with respect to waste; and a fly-tipping information.</p>
<p>Increased number of prosecutions and fixed penalty notices issued during the year.</p>	EH11	Mar 2008	GREEN	<p>49 FPNs served compared with 7 for last quarter of 2006/07.</p>

<p>Implement Waste Minimisation Plan Work with Derbyshire County Council and the Derbyshire Integrated Waste Management Group, and other interested parties, to promote waste awareness / education, re-usable nappies and home composting.</p> <p>Campaign via media to improve participation levels on existing recycling services</p>	WU1	Ongoing	GREEN	<p>Waste minimisation promotion ongoing throughout the year and the introduction of the twin bin system to many households.</p> <p>This has yielded excellent results with the kg of waste produced per head reducing by 4 %</p> <p>With this the trend taken over 3 years is an extremely positive one showing that we have at last turned the tide in the waste minimisation campaign</p>
<p>Implement a Plan to reduce instances of fly tipping. Extend the project to reduce flytipping to work with Derbyshire wide forum including Encams, the Environment Agency etc.</p> <p>Increase enforcement activity including via the safer neighbourhood wardens.</p> <p>Develop covert camera facility</p>	WU2	Ongoing	GREEN	<p>Ongoing work within the Derbyshire Flytipping Forum to tackle and prevent fly tipping incidents. Enforcement activity increasing following partnership work with wardens. Fixed Penalty Notices issued for littering at recycling centres.</p>

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Build on excellent street cleaning performance and target adjacent private land that impacts on the perception of the street scene.	WU3	Ongoing	GREEN	Area of private land in town centre cleansed by requirement of retailer. Graffiti removed by Council from 10 sites to improve amenity
<p>Extend recycling/composting in line with Derbyshire Waste Strategy. Extend In vessel Compost Scheme to cover the whole district by May 2008.</p> <p>3,000 new properties on the scheme (north east of the district).</p> <p>11,000 new properties on the scheme (urban core).</p> <p>18,000 properties converted from existing open windrow scheme to in vessel scheme.</p> <p>Final 3,000 new properties on the scheme (Overseal, Netherseal plus miscellaneous areas).</p> <p>Agree new Contract to collect the districts recycling inc plastics, across whole district by April 2008.</p>	WU4	<p>May 2007</p> <p>September 2007</p> <p>March 2008</p> <p>May 2008</p> <p>Ongoing</p>	GREEN	<p>Extensions to 'in vessel' composting scheme completed in line with target start dates.</p> <p>Meeting these operational targets has resulted in a dramatic increase in recycling/composting from 27% to 36%. Furthermore with the kerbside services available to the same households for the whole of the year a higher figure can be expected before the contribution of the final 3,000 properties is accounted for.</p>

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<p>Improve communication with the public & stakeholders. Seek increased corporate support and develop in service expertise to utilise the media.</p>	WU5	Ongoing	GREEN	Press releases issued to support new and existing recycling and composting schemes using teams own and internal PR expertise.
<p>Maintain a focus on reduction and minimisation of costs; Develop detailed arrangements to market test the Kerbside Recycling including, identifying partners, spec, outline contract and Tender awarded. Work with successful bidder to be ready for commencement of new contract in April 2008.</p>	WU6	<p>April 2007 May 2007 August 2007 September 2007</p>	Green	<p>Kerbside Recycling Collection Contract procurement complete up to the award of contract stage. Decision not to award contract taken as the value for money offered was not sufficient.</p> <p>New market testing exercise rapidly commenced to encompass entire waste and cleansing services with the intention of making greater savings</p> <p>Provision for kerbside plastic bottle collections is included in the Waste Management Contract which goes out to tender in July 2008.</p>
<p>Consolidate on improvements needed to meet the Chartermark Standard and further improve customer care Help other services, across council, to prepare for and obtain accreditation for Chartermark</p>	ES1	March 08	Green	<p>Improvements in performance observed by Chartermark Assessor in the December 07 Inspection.</p> <p>Assistance provided to Housing Service</p>
<p>Implement EMAS Baseline assessment completed Programme to tackle impacts Full Carbon management plan</p>	EH11	<p>June 07 Sept 07 Jan 08</p>	GREEN	<p>Baseline assessment completed. Programme of improvements agreed. A number of improvements now in place and planned. Gap audit showed encouraging progress.</p>

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LOCAL PERFORMANCE INDICATORS (CUMULATIVE PERFORMANCE)									
Number of Environmental Health service requests dealt with on target	LP1	99%	95%	98.5% (353)	98.5% (654)	98.5% (914)	99.0% (2368)	GREEN	24/2368 outside response time
'Good' or better customer satisfaction rating for all Environmental Health.	LP2	91%	90%	94.5%	93%	97%	96.6%	GREEN	203/210 satisfaction returns were good or excellent
Percentage High Risk Food premises inspected when due	LP3	96%	100%	30%	52%	68%	94.5%	RED	Although marginally short of target this is a very successful outcome. Additional work on FSA initiative, Safer Food Better Business, further 266 businesses visited whilst maintaining near 100% inspections.
Number of requests for pest control treatments dealt with within 3 working days.	LP4	99% (1286)	96%	100%	99%	98.5%	98.0% (1765)	GREEN	
Number of Private Sector Homes made decent	LP5	101	75	18	32	50	83	Green	
Percentage of DFG adaptations completed within ODPM guideline maximum for District Council (42 wks)	LP6	54%	90	67%	68%	65%	61%	RED	Delays in delivery of some grants whilst additional funding sought and obtained. If old cases handled by County Council are excluded, the figure for in house systems is 66%.
Average number of weeks for Social Services referral of DFGs. (ODPM guideline maximum <10 weeks)	LP7	11	10	7 Weeks	6 weeks	7 weeks	7 weeks	GREEN	
Vulnerable Households receiving energy efficiency improvements	LP8	984	100	59	139	213	344	GREEN	

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Tonnage of CO2 reductions arising from the above and related activities	LP9	2700	2700	406	1490	1981	4340	GREEN	
Annual contribution towards HECA target	LP10	Estimate >2%	2	-	-	-	3%	GREEN	This figure is published in August 07 and relates to the previous year.
Average number of weeks Wallbrook take to deliver care and repair grants.	LP11	41	40	49	49	51	51	RED	A consequence of unsatisfactory partnership Kier Construction. Scheme discontinued and a new scheme introduced for 08/09 using local contractors.
Percentage of private sector homes vacant for more than 6 months	LP12	2.7%	2.0%	1.6%	1.6%	1.6%	1.6%	GREEN	
Household waste and compost collections missed per 100,000 due	LP13	20	20	20.3	18.3	22	26	RED	Changes to many households collection systems as twin bin system introduced led to temporary confusion and rise in problems
Kerbside recycling collections missed per 100,000 due	LP14	15	15	6.9	4.4	6.6	13	GREEN	
Complaints about household waste and composting service per 100,000 collections due	LP15	25	25	27.2	23.7	27.2	32	RED	Changes to many households collection systems as twin bin system introduced led to temporary confusion and rise in problems
Complaints about kerbside recycling service per 100,000 collections due	LP16	20	20	11.97	6.1	11.90	16	GREEN	
The average time to remove fly tips.	LP17	1 day	1 day	1.3	0.7	0.56	1	GREEN	