

Derbyshire Gold Card

– for people over 60 and disabled people.

APPLICATION FORM

Valid from April 6 2010



One double-sided card gives you:

- Free bus travel
- Half-fare local train travel
- Discounts at 1,400 shops and businesses
- Library membership

Anyone over 60 and some disabled people get free local bus travel anywhere in England – but in Derbyshire you need to apply for a Gold Card.

Your double-sided Derbyshire Gold Card is your combined national bus concession, half fare local train travel and local discount and library card.



Bus Travel

With a Gold Card you can travel FREE off-peak on local buses throughout the whole of England. This means you get free travel after 9.30am up to 11.00pm weekdays. At weekends and on bank holidays travel free, by bus, at any time. If you travel by bus before 9.30am weekdays you will be charged full fare.

A local bus is a timetabled service which runs locally and where a fare would usually be paid. Long distance express coach services, tours and special excursions are not included in the scheme.

You can also travel free on community transport dial-a-bus services in Derbyshire and Derby city.

Rail Travel

Derbyshire Gold Card holders also get half-fare local train travel at any time. It is an extra benefit funded by Derbyshire County Council and Derby City Council.

You can travel on all train services within Derbyshire and on some journeys just outside the county providing the trip starts or finishes within Derbyshire. This includes to and from: Burton, Hucknall, Hyde, Manchester (and all stops to/from Manchester), Mansfield, Meadowhall,

Nottingham, Sheffield, Stockport, Uttoxeter and Worksop. You can also travel on the Robin Hood Line between Nottingham and Worksop even if your journey does not start or finish in Derbyshire.

Remember to buy your ticket before you board the train to claim your discount if you are travelling from a staffed station otherwise you may be charged full fare. You can pay on the train and get half-fare if you are travelling from an unstaffed station.

Shopping discounts

Your Gold Card gives you discounts of about 10% or more at around 1,400 shops and on other services. Gold Card discount directories, listing participating businesses, are free from local libraries, district, borough and city council offices or by contacting Call Derbyshire **08456 058 058***.

Check out discounters online at **www.derbyshire.gov.uk/goldcard**

Derbyshire Gold Card is not a credit or debit card. To claim your discounts all you need to do is show your card when you buy something at a participating business.

*Call charges to this number may vary and calls from mobiles may cost considerably more. You may also contact Call Derbyshire on 01629 533190.

Library Card

Your Gold Card can also be used to borrow at any Derbyshire or Derby city library. To activate it as a library card you will need to register it at your local library. Next time you visit your library ask staff for details.

More information about Gold Card at www.derbyshire.gov.uk/goldcard or contact Call Derbyshire **08456 058 058***.

Who can have a Gold Card?

Anyone over 60 – although it depends on when you're born.

Before April 6 2010 everyone turning 60 automatically qualified for a Gold Card on their 60th birthday. This is no longer the case. If you are about to turn 60 you will have to wait longer. Depending on when you were born this may be several extra months or years. Check out the table on page 7 to find out when you can apply for a Gold Card.

This change is being brought in throughout the country – not just in Derbyshire. It is all to do with bringing age-related benefits, like free bus travel, in line with the state pension age of 65 for men and women by 2020.

To find out more go to www.derbyshire.gov.uk/goldcard

People under 60 who have a disability

You qualify for a Derbyshire Gold Card if you:

- are blind or partially sighted
- are profoundly or severely deaf
- are without speech
- have a disability or suffered an injury which affects your ability to walk
- are without arms or have the long term loss of the use of both arms
- have a learning disability
- cannot drive on medical grounds or would automatically be refused a driving

licence if you applied. This may include people with severe mental illness.

The application form at the back of this leaflet lists the documents you will need to prove that you are eligible for a Derbyshire Gold Card.

How to apply

Complete the application form at the back of this booklet and make sure you have the documents you need to prove that you are entitled to a card. You can then choose one of three ways to apply for a card.

In person with your own photograph

Visit your local council office or participating post office with your completed application form, proof documents and a passport-sized photo. Your Gold Card will be posted to you.

In person at a free photography session

At certain times you can have your photograph taken at some council offices for free. You will need to take your completed application form and proof documents with you. Your Gold Card will be posted to you.

By post

Send the application form, a passport-sized photograph and copies of your proof documents to your local council. Your Gold Card will be posted to you.

All the information in this leaflet is correct at time of printing. Please telephone your local council to check their office opening hours and photography sessions if you are making a special journey to apply for a Gold Card. See over the page for specific instructions of how to apply via your local council.

Not sure which is your local council? It is the one you pay your Council Tax to. For more information contact Call Derbyshire **08456 058 058***.

Amber Valley Borough Council
01773 570222

If you are an Amber Valley resident you do not need to bring your own photograph if you visit any of the council offices shown below. Your photograph will be taken for free. No appointment is needed.

Alfreton Town Centre Office, High Street, weekdays 9.00am-4.30pm (except Weds 9.00am-1.30pm)

Belper Town Centre Office, King Street, weekdays 9.00am-4.30pm (except Weds 9.00am-1.30pm)

Heanor Town Centre Office, Market Place, weekdays 9.00am-4.30pm (except Weds 9.00am-1.30pm)

Ripley Town Centre Office, Market Place, weekdays 9.00am-4.30pm

Or at these post offices

Codnor (Market Place), Crich (Market Place), Duffield Post Office and Duffield News, Holbrook, Holloway, Little Eaton (Alfreton Road)

How to apply by post

Send your completed application form with photocopies of your proof documents and a passport-sized photograph to:

Gold Card, Amber Valley Borough Council, PO Box 1, Town Hall, Ripley, Derbyshire, DE5 3WZ.

Bolsover District Council
01246 242424

Where to apply in person with your own photograph

Visit the offices below, weekdays 9.00am-5.00pm, Saturday 9.00am-12.30pm

Bolsover Sherwood Lodge

Clowne Council Office, Church Street

Shirebrook Council Office, Main Street

South Normanton Council Office, Market Street

Or at these post offices

Barlborough, Bramley Vale/Doe Lea, Blackwell, Bolsover, Clowne (Ashlea Green

and Mill Street), Creswell, Glapwell, Hilcote, Langwith, Mastin Moor, New Bolsover, New Houghton, Newton, Pinxton (Slade Lane and Wharf Road), Pleasley, Shirebrook (Station Road and Recreation Road), South Normanton (Market Place and The Common), Tibshelf, Whaley Thorns, Whitwell.

How to apply by post

Send your completed application form with photocopies of your proof documents and a passport-sized photograph to:

Gold Card, Bolsover District Council, Sherwood Lodge, Bolsover, Derbyshire, S44 6NF.

Chesterfield Borough Council
01246 217340

Please note you cannot apply at post offices in Chesterfield.

If you are a Chesterfield resident you do not need to bring your own photograph if you visit any of the council offices shown below. Your photograph will be taken for free. No appointment is needed.

Chesterfield Town Hall or Tourist Information Centre 9.00am – 4.00pm

Staveley Area Housing Office, High Street 9.00am – 4.00pm

How to apply by post

Send your completed application form with photocopies of your proof documents and a passport-sized photograph to:

Gold Card, Chesterfield Borough Council, Tourist Information Centre, Rykneld Square, Chesterfield, Derbyshire, S40 1SB.

Derby City Council
01332 293111

Please note if you are a Derby City resident you need to complete a separate application form. For details of where you can get an application form call Derby City Council 01332 293111.

Derbyshire Dales District Council
01629 761100

If you are a Derbyshire Dales resident you do not need to bring your own photograph if you visit any of the council offices below. Your photograph will be taken for free. No appointment is needed.

Ashbourne Leisure Centre, Clifton Road, 9.00am-1.00pm and 2.00pm – 4.30pm Mon-Fri

Bakewell Derbyshire Dales First Stop Shop, Agricultural Business Centre, 9.00am-4.30pm Mon-Thurs, 9.00am-4.00pm Fri (closed 12.00pm-12.30pm)

Matlock Town Hall, 9.00am-4.30pm

Or at these post offices

Ashford-in-the-Water, Baslow, Bradwell, Cromford, Darley Dale, Doveridge, Grindleford, Hathersage, Hulland Ward, Middleton, Pilsley, Sudbury, Tideswell, Two Dales, Winster, Youlgreave

How to apply by post

Send your completed application form with photocopies of your proof documents and a passport-sized photograph to:

Gold Card, Derbyshire Dales District Council, Customer Contact Team, Town Hall, Matlock, Derbyshire, DE4 3NN.

Erewash Borough Council
0845 907 2244

Please note you cannot apply at post offices in Erewash.

Where to apply in person with your own photograph

Visit the offices below, Mon-Thurs, 8.30am-5.00pm, Fri 8.30am-4.30pm

Ilkeston Town Hall, main reception

Long Eaton Town Hall, Derby Road

How to apply by post

Send your completed application form with photocopies of your proof

documents and a passport-sized photograph to:

Gold Card, Erewash Borough Council, PO Box 2, Wharncliffe Road, Ilkeston, Derbyshire, DE7 5SE.

High Peak Borough Council
0845 129 77 77

Where to apply in person with your own photograph

Buxton Town Hall, Market Place, Mon-Fri 9.00am-4.30pm

Chapel-en-le-Frith Parish Council, Town Hall, Mon-Fri 9.00am-12.30pm

Chinley Council Offices, Hayfield Road Mon-Fri 9.00am-4.30pm

Glossop Municipal Buildings, Mon-Fri 9.00am-4.30pm

New Mills Town Council, Town Hall, Mon-Thurs 9.00am-5.00pm, Fri 9.00am-4.30pm

Whaley Bridge Town Council, Mechanics Institute, Mon-Fri 9.00am-12.30pm

Or at these post offices

Bamford, Buxton (Spring Gardens and Higher Buxton), Castleton, Chapel-en-le-Frith (Market Place and Town End), Charlesworth, Chinley, Edale, Furness Vale, Gamesley, Hadfield, Hayfield, Hope, New Mills (Co-op Late Shop), Peak Dale, Simmondley, Tintwistle, Whaley Bridge (Canal Street and Horwich End)

How to apply at a free photography session

You can make an appointment to have your photograph taken at the Buxton and Glossop council offices. To book an appointment telephone 0845 129 77 77, 8.00am-8.00pm Mon-Fri.

How to apply by post

Send your completed application form with photocopies of your proof

documents and a passport-sized photograph to:

Gold Card, High Peak Borough Council, Council Offices, Hayfield Road, Chapel-en-le-Frith, High Peak, Derbyshire, SK23 0QJ.

**North East Derbyshire District Council
01246 217730**

Where to apply in person with your own photograph

Chesterfield Council House, Saltergate Mon-Thur 8.30am-5.00pm, Fri 8.30am-4.30pm

Dronfield Sports Centre, Civic Centre, Dronfield, Mon-Fri 8.00am-5.00pm, Sat 9.00am-1.00pm

Area Housing Offices:

Clay Cross Market Street, Mon-Fri 9.00am-4.00pm. Closes 2pm Weds

Eckington Gosber Street, Mon-Fri 9.00am-4.00pm. Closes 2pm Weds

Killamarsh Stanley Street, Mon-Fri 9.00am-4.00pm. Closes 2pm Weds

North Wingfield Resource Centre, Whiteleas Avenue, Mon-Fri 9.00am-4.00pm. Closes 2pm Weds

Or at these post offices

Arkwright, Ashover, Barlow, Callow, Clay Cross, Dronfield, Dronfield Woodhouse, Eckington (Southgate and West Street), Egstow, Grassmoor, Heath, Hepthorne Lane, Holmewood, Holmgate, Holymoorside, Killamarsh (Rotherham Road and Bridge Street), Marsh Lane, Morton and North Wingfield (The Green), Pilsley, Renishaw, Shirland, Stonebroom, Swathwick, Tupton, Unstone, Wingerworth.

How to apply at a free photography session

Visit the Council House in Chesterfield any time during normal opening hours. No appointment needed.

How to apply by post

Send your completed application form with photocopies of your proof documents and a passport-sized photograph to:

Gold Card, North East Derbyshire District Council, Council House, Saltergate, Chesterfield, Derbyshire, S40 1 LF.

**South Derbyshire District Council
01283 595795**

If you are a South Derbyshire resident you do not need to bring your own photograph if you visit your local council office at the following times. Your photograph will be taken for free. No appointment is needed.

Swadlincote Civic Offices, Civic Way, Mon, Tues, Thurs 8.45am-5.00pm, Weds 9.30am-5.00pm, Fri 8.45am-4.30pm.

Or at these post offices

Aston-on-Trent, Castle Gresley, Etwall, Findern, Hatton, Hilton, Linton, Melbourne, Netherseal, Newhall, Repton, Rosliston, Shardlow, Sinfin Centre, Walton-on-Trent, Willington, Woodville.

How to apply by post

Send your completed application form with photocopies of your proof documents and a passport-sized photograph to:

Gold Card, South Derbyshire District Council, Civic Offices, Civic Way, Swadlincote, Derbyshire, DE11 0AH.



All the council offices listed above are accessible to wheelchair users.

Check out this table to see when you can apply for a Gold Card.

If your birthday is within/on these dates	You are eligible for a Gold Card on
Before and including April 5 1950	Date of 60th birthday
April 6 1950 to May 5 1950	May 6 2010
May 6 1950 to June 5 1950	July 6 2010
June 6 1950 to July 5 1950	September 6 2010
July 6 1950 to August 5 1950	November 6 2010
August 6 1950 to September 5 1950	January 6 2011
September 6 1950 to October 5 1950	March 6 2011
October 6 1950 to November 5 1950	May 6 2011
November 6 1950 to December 5 1950	July 6 2011
December 6 1950 to January 5 1951	September 6 2011
January 6 1951 to February 5 1951	November 6 2011
February 6 1951 to March 5 1951	January 6 2012
March 6 1951 to April 5 1951	March 6 2012

Gold Card is a partnership between Derbyshire County Council, Amber Valley Borough Council, Bolsover District Council, Chesterfield Borough Council, Derby City Council, Derbyshire Dales District Council, Erewash Borough Council, High Peak Borough Council, North East Derbyshire District Council, South Derbyshire District Council.

This application form is available in large print, Braille, electronically or in some other languages by calling

08456 058 058*

You can also print off this application form at

www.derbyshire.gov.uk/goldcard

*Call charges to this number may vary and calls from mobiles may cost considerably more. You may also contact Call Derbyshire on 01629 533190.





DERBYSHIRE GOLD APPLICATION FORM

Please contact your own district or borough council if you have any difficulties with this form.

You can also email goldcard@derbyshire.gov.uk

You must apply to the district or borough council area where you are a resident. This is the council you pay your Council Tax to. If you are unsure contact **Call Derbyshire 08456 058 058**.

Please see pages 4 to 6 of this booklet for a list of places where you can apply in your area and details of free photography sessions.

If you are applying in person with a photograph

Visit your local council office or a participating post office with a completed application form, a recent colour standard passport-sized photograph with your name and address written on the back and your proof documents (originals not copies). See below for accepted proof documents.

If you are applying at a free photography session

You need to take with you this application form and proof documents (originals not copies). Check if you need to make an appointment to have your photograph taken for free. Details for each area are listed in this booklet.

If you are applying by post

Send these documents to your local council at the addresses listed on pages 4 to 6:

- This application form completed
- A recent colour standard passport-sized photograph with your name and address on the back
- A photocopy of your proof documents. Do not post the original documents.
- A photocopy of your passport or photocard driving licence or Blue Badge showing your name and photograph. Do not post original document.

THIS SECTION TO BE COMPLETED BY ALL APPLICANTS

YOUR DETAILS (Please use CAPITAL LETTERS)

Title Mr Mrs Miss Ms Other please state

First name Surname

House number or name

Street

Village

Town

Postcode

Telephone*

Date of birth

*We will only contact you by phone if we have a question about your application. We will not pass your number on to anyone.

COMPLETE THIS SECTION IF YOU ARE OVER 60

Proof required (tick one box only)

I am over 60 (note 1)	Passport or birth certificate or medical card or driving licence	<input type="checkbox"/>
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COMPLETE THIS SECTION IF YOU ARE APPLYING BECAUSE OF DISABILITY

I am blind or partially sighted	Registration card or eye specialist letter (note 2)	<input type="checkbox"/>
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I am profoundly or severely deaf (note 3)	Registration card if you have one or Audiology Clinic report or letter	<input type="checkbox"/>
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I am without speech (note 4)	Report from speech and language therapy service	<input type="checkbox"/>
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I have a disability or have suffered an injury which has a substantial and long term effect on my ability to walk (note 5)	Higher rate mobility component of Disability Living Allowance (DLA) notification letter or War Pensions mobility supplement notification letter, Blue Badge, physiotherapist or occupational therapist report	<input type="checkbox"/>
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I am without arms or have the long term loss of the use of both arms

Physiotherapist **or** occupational therapist report **or** other medical evidence

I have a learning disability (note 6)

Stamped and signed by Derbyshire County Council Adult Care services (Social Services) (note 7)

I have been refused or had my driving licence revoked on medical grounds or I have a disability which means I would automatically be refused a driving licence if I applied (note 8)

DVLA letter **or** consultant report

Notes:

- 1 You do not automatically qualify for a Gold Card on your 60th birthday. Check the table included on page 7 of this leaflet to see when you are eligible. If you are not sure contact Call Derbyshire 08456 058 058* or go to www.derbyshire.gov.uk/goldcard
- 2 Registration is voluntary. For advice on how to register as blind or partially sighted, please contact Derbyshire Association for the Blind's Sightline helpline on 01332 292262. If you are not registered, a Certificate of Vision Impairment signed by an eye specialist, such as a consultant ophthalmologist, can be used as proof.
- 3 Having an overall average hearing loss that is between 70-95 dBHL (severely deaf) or 95+ dBHL (profoundly deaf).
- 4 People who are unable to make clear basic oral requests such as asking for a particular destination or fare or who are unable to ask specific questions to clarify instructions. People without speech who are also deaf need only supply one proof document.
- 5 The applicant is unable to walk for 100m without severe discomfort or help from another person or use of a mobility aid. The degree of disability should not fall far short of that required to qualify for the higher rate mobility component of Disability Living Allowance (DLA).
- 6 For the purposes of Gold Card 'learning disability' means a state of arrested or incomplete development of mind and a significant impairment of intelligence and social functioning which may result in an inability to cope independently.
- 7 Please note that Adult Care offices can only stamp application forms or provide letters for people who are registered service users.
- 8 People who would automatically be refused a driving licence if they applied (other than on the grounds of misuse of drugs or alcohol) qualify for Gold Card. This includes people with a severe mental disorder such as severe anxiety or depressive illnesses, acute psychotic disorders, hypomania/mania, chronic schizophrenia, other personality disorders or dementia. Also people with uncontrolled epilepsy or liability to fainting, or restricted visual fields of disabling hypoglycaemia. For current DVLA medical regulations visit www.dvla.gov.uk or call DVLA 0870 240 0009.

DATA PROTECTION AND YOUR SIGNATURE

I understand that my details will be treated in confidence and kept securely by the local authority in accordance with the Data Protection Act 1998. I understand that you may have to share some of my details with other councils and government agencies working on behalf of the councils and other organisations, if requested. This is for the purpose of administering the Gold Card scheme and to protect against fraud, as part of the National Fraud Initiative scheme. If you have any queries about your data or would like to see a copy of the data held by your local authority in connection with Gold Card, please contact your local council. I confirm that all the information I have given on this form is true and complete and the document I am supplying as proof of eligibility is valid. I understand that if any details are found to be false my Gold Card will be cancelled and I may have to pay any costs arising from the issue or use of the Gold Card.

I undertake to return my Derbyshire Gold Card if my circumstances change, for example if I move address either to a different county or within Derbyshire, or I become ineligible because of a change in my disability. Please notify your local district or borough council if your circumstances change.

I understand that if I lose my Derbyshire Gold Card there will be a £5 replacement fee.

Your signature

Date

For office use only

Date

Applicant number

Replacement £5

Expiry date of card for applicants whose disability is temporary