

Council Success Areas Quarter 1, 2018/19



6%

Rent arrears

Reduction in rent arrears since start the of the financial year. This equates to £14,299.



Vision

Swadlincote Town Centre

Review of actions and achievements of five year town centre vision and strategy completed.



3.70%

Target - <8%

Abandoned calls during extremely busy period caused by annual billing and debt recovery.



Street scene

Enhancing standards

Additional resources invested into services and new standards created to help meet growing demands.



£1 million

General reserve

General reserve is £1 million greater than budgeted, helping to sustain the longer term financial position.

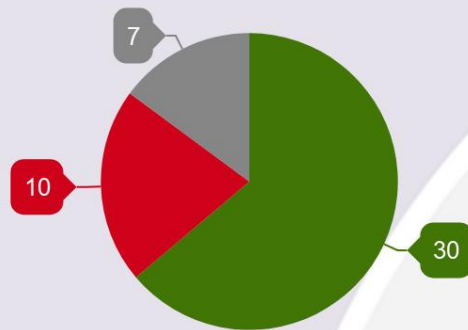


Community

Funding

£250,000 Community Partnership Scheme launched to support voluntary and community sector.

Performance overview



Green (63.83%) Red (21.28%) Grey (14.89%)



Transformation

Positive change

A new process for Business Improvement and Change Management has been delivered.



£100,000

Better care

Funding agreed for Hospital Avoidance Scheme to reduce delayed transfers of care.



Welfare

New claimants

Infrastructure in place for roll-out of Universal Credit for claimants in postcodes served by Derby Jobcentre.



391

Target - <400

Anti-social behaviour incidents in Swadlincote Town Centre as a rolling figure.